



# 2026 Municipal IT Readiness Scorecard

*Essential Steps for Municipalities Facing Digital  
Challenges Ahead*

**IPM Computers**

<https://www.ipmcomputers.com/>

# How Prepared Is Your Town for Cyber Threats, Budget Pressure & Modern Service Demands?

Designed for North Carolina municipalities planning their 2026 technology budget

## How This Scorecard Works

For each statement, select the option that best describes your town today.

At the end, total your score to see where you stand, and what to do next.

## Have Questions?

If you're unsure of where your town stands in regards to any of the items on this scorecard, don't hesitate to reach out to IPM Computers.

[Contact IPM Computers Today](#)

# 1. Core Systems

How current is your IT infrastructure?

Modern & fully supported (4)

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Mix of new and aging systems (3)

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Mostly outdated (2)

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Unsure (1)

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# 2. Cybersecurity Protection

How well is your town protected from phishing & ransomware?

Layered security + monitoring (4)

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Basic protection (3)

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Limited protection (2)

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Unsure (1)

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## 3. Staff Awareness

How often does staff receive cybersecurity training?

Ongoing training & testing (4)

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Annual training (3)

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One-time or informal (2)

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None (1)

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## 4. Data Backup & Recovery

How confident are you in your backups?

Automated, tested, and protected (4)

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Automated but rarely tested (3)

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Inconsistent backups (2)

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Unsure (1)

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## 5. IT Planning & Budgeting

How is IT planning handled?

Strategic, multi-year plan (4)

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Annual planning only (3)

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Reactive spending (2)

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No formal plan (1)

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## 6. Citizen Services & Future Readiness

How well does technology support staff and residents?

Improves efficiency & services (4)

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Works but needs improvement (3)

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Causes delays/issues (2)

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Unsure (1)

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## Your Score

**20–24:** Future-Ready

**15–19:** Moderate Risk

**10–14:** High Risk

**Below 10:** Critical Risk

## Next Step

IPM Computers offers a free IT & cybersecurity assessment for North Carolina municipalities. Contact us today to schedule your assessment and ensure your town is secure!

[\*\*Contact IPM Computers Today\*\*](#)

# About IPM Computers

IPM Computers is a privately owned IT Support and IT Services business formed in 1995. Today we're proud to boast a strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your town's IT needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.